



## 8<sup>th</sup> Edition Standards Matrix for State Administered Public Systems

The Council on Accreditation (COA) conducts site visits to state administered systems in several phases. The following is a list of standards that are applicable to either the Central and/or Field offices or contract organizations depending on the area under review.

This Matrix is intended to be used during the intake process to determine how the Public Administration and Management, and the Administrative Service Delivery standards will apply to the agency. It will also serve as the “roadmap” that the peer review team will use when applying ratings.

**Column 1:** Lists the relevant Purpose and Core Concept Standards.

**Column 2:** The central office demonstrates that it develops policies and procedures that will be implemented state-wide, and monitors their implementation by field offices and/or contracted service provider organizations.

**Column 3:** The central office will be rated on their implementation of these standards.

**Column 4:** Field offices will be rated on their implementation of these standards.

**Column 5:** If applicable, the central office will demonstrate implementation of these standards through its contract management process.

**Column 6:** Includes information that may be relevant such as pre-determined NAs.

Standard	State-wide Pols & Procs / Oversight	Applicable to Central Office	Applicable to Field Offices	Services Outsourced / Contract Oversight	Comment
<b>Administration and Management</b>					
AM 1		X			
AM 2		X			
AM 3		X			
AM 4	X	X	X		
AM 5		X			
AM 6	X	X	X		
AM 7		X			
<b>Ethical Practice</b>					
ETH 1	X	X	X		
ETH 2	X	X	X		
ETH 3					NA for most public agencies.
ETH 4	X	X	X		
ETH 5	X	X	X		
ETH 6	X	X	X		
<b>Financial Management</b>					
FIN 1		X			
FIN 2		X			
FIN 3		X			
FIN 4		X			
FIN 5		X			
<b>Human Resources Management</b>					
HR 1	X	X	X		
HR 2		X			
HR 3	X	X	X		
HR 4	X	X	X		

HR 5		X			
HR 6	X	X	X		
HR 7		X			
<b>Performance and Quality Improvement</b>					
PQI 1	X	X	X		
PQI 2	X	X	X		
PQI 3	X	X	X		
PQI 4	X	X	X		
PQI 5	X	X	X		
PQI 6	X	X	X		
<b>Risk Prevention and Management</b>					
RPM 1		X			
RPM 2	X	X	X		
RPM 3	X		X		
RPM 4		X			
RPM 5	X	X	X		
RPM 6	X	X	X		
RPM 7	X		X		
RPM 8	X		X		
RPM 9		X			
RPM 10		X			
<b>Administration and Service Environment</b>					
ASE 1	X	X	X		
ASE 2	X	X	X		
ASE 3		X			
ASE 4	X	X	X		
ASE 5	X		X		
ASE 6	X	X	X		
ASE 7	X	X	X		
ASE 8	X		X		
<b>Behavior Support and Management</b>					
BSM 1	X		X		
BSM 2	X		X		
BSM 3	X		X		
BSM 4	X		X		
BSM 5	X		X		
BSM 6	X		X		
<b>Client Rights</b>					
CR 1	X		X		
CR 2	X		X		
CR 3	X		X		
<b>Training and Supervision</b>					
TS 1	X		X		
TS 2	X		X		
TS 3	X		X		

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