



CREDIBILITY • INTEGRITY • ACHIEVEMENT

## **Standards Overview**

### **Standards for Focused Standards**

### **Core Standards**

#### **Ethics**

**Conflict of Interest**

**PA-ETH 2**

**Protection of Reporters of Suspected Misconduct**

**PA-ETH 4**

**Professional Conduct**

**PA-ETH 5**

#### **Administration**

**Scope of Services**

**PA-AM 3**

**Agency Oversight and Community Representation**

**PA-AM 5**

**Administrative Responsibilities**

**PA-AM 7**

#### **Finance**

**Internal Control Environment**

**PA-FIN 1**

**Financial Risk Assessment**

**PA-FIN 2**

**Financial Management**

**PA-FIN 3**

#### **Human Resources**

**Work Environment**

**PA-HR 1**

**Human Resources Planning**

**PA-HR 2**

**Recruitment, Selection, and Deployment**

**PA-HR 3**

**Satisfaction and Retention**

**PA-HR 4**

**Human Resource Practices**

**PA-HR 5**

#### **Performance and Quality Improvement**

**Leadership Endorsement of Quality and Performance Values**

**PA-PQI 1**

**The Foundation for Broad Use of PQI**

**PA-PQI 2**

**Support for Performance and Outcomes Measurement**

**PA-PQI 3**

**Analyzing and Reporting Information**

**PA-PQI 4**

**Use and Communication of Quality Information to Make Improvements**

**PA-PQI 5**

**Staff Training and Support**

**PA-PQI 6**

## **Risk Prevention and Management**

<b>Risk Prevention</b>	<b>PA-RPM 2</b>
<b>Medication Control and Administration</b>	<b>PA-RPM 3</b>
<b>Security of Information</b>	<b>PA-RPM 6</b>
<b>Case Records</b>	<b>PA-RPM 7</b>
<b>Access to Case Records</b>	<b>PA-RPM 8</b>
<b>Contracts and Service Agreements</b>	<b>PA-RPM 9</b>
<b>Quality Monitoring of Purchased Services</b>	<b>PA-RPM 10</b>

## **Administrative Service Environment**

<b>Promotion of Health and Safety</b>	<b>PA-ASE 1</b>
<b>Facility Maintenance</b>	<b>PA-ASE 4</b>
<b>Tools and Equipment</b>	<b>PA-ASE 5</b>
<b>Safety and Security</b>	<b>PA-ASE 6</b>
<b>Emergency Response Preparedness</b>	<b>PA-ASE 7</b>
<b>Special Health Precautions</b>	<b>PA-ASE 8</b>

## **Behavior Support and Management Practices**

<b>Philosophy and Organization Policy</b>	<b>PA-BSM 1</b>
<b>Behavior Support and Management Practices</b>	<b>PA-BSM 2</b>
<b>Safety Training</b>	<b>PA-BSM 3</b>
<b>Restrictive Behavior Management Intervention Training</b>	<b>PA-BSM 4</b>
<b>Restrictive Behavior Management Interventions</b>	<b>PA-BSM 5</b>
<b>Documentation and Debriefing</b>	<b>PA-BSM 6</b>

## **Client Rights**

<b>Protection of Rights and Ethical Obligations</b>	<b>PA-CR 1</b>
<b>Confidentiality and Privacy Protections</b>	<b>PA-CR 2</b>
<b>Grievance Procedures</b>	<b>PA-CR 3</b>
<b>The Rights of Persons with Developmental Disabilities</b>	<b>PA-CR 4</b>

## **Training and Supervision**

<b>Training Content</b>	<b>PA-TS 2</b>
<b>Supervision</b>	<b>PA-TS 3</b>
<b>Training for Direct Service Personnel Providing Developmental Disabilities Services</b>	<b>PA-TS 5</b>