



CREDIBILITY • INTEGRITY • ACHIEVEMENT

Standards Overview

Standards for Focused Standards

Core Standards

Ethics

Conflict of Interest	ETH 2
Protection of Reporters of Suspected Misconduct	ETH 4
Professional Conduct	ETH 5

Finance

Internal Control Environment	FIN 2
Financial Risk Assessment	FIN 3
Financial Accountability	FIN 6

Governance

Governing Body and Community Representation	GOV 2
Governance Responsibilities	GOV 6
Oversight of Investments	GOV 7

Human Resources

Work Environment	HR 1
Human Resources Planning	HR 2
Recruitment, Selection, and Deployment	HR 3
Satisfaction and Retention	HR 4
Human Resource Practices	HR 5

Performance and Quality Improvement

Leadership Endorsement of Quality and Performance Values	PQI 1
The Foundation for Broad Use of PQI	PQI 2
Support for Performance and Outcomes Measurement	PQI 3
Analyzing and Reporting Information	PQI 4
Use and Communication of Quality Information to Make Improvements	PQI 5
Staff Training and Support	PQI 6

Risk Prevention and Management

Risk Prevention	RPM 2
Medication Control and Administration	RPM 3
Security of Information	RPM 6
Case Records	RPM 7
Access to Case Records	RPM 8
Contracts and Service Agreements	RPM 9
Quality Monitoring of Purchased Services	RPM 10

Administrative Service Environment

Promotion of Health and Safety	ASE 1
Facility Maintenance	ASE 4
Tools and Equipment	ASE 5
Safety and Security	ASE 6
Emergency Response Preparedness	ASE 7
Special Health Precautions	ASE 8

Behavior Support and Management Practices

Philosophy and Organization Policy	BSM 1
Behavior Support and Management Practices	BSM 2
Safety Training	BSM 3
Restrictive Behavior Management Intervention Training	BSM 4
Restrictive Behavior Management Interventions	BSM 5
Documentation and Debriefing	BSM 6

Client Rights

Protection of Rights and Ethical Obligations	CR 1
Confidentiality and Privacy Protections	CR 2
Grievance Procedures	CR 3
The Rights of Persons with Developmental Disabilities	CR 4

Training and Supervision

Training Content	TS 2
Supervision	TS 3
Training for Direct Service Personnel Providing Developmental Disabilities Services	TS 5